

Tech Tip Tuesday—April 28, 2026

Network Blackout Dates

With the World Cup coming up, many of you might not want to just blindly accept any web booking or farm in (network) trips sent your way, since capacity might be limited and/or pricing might differ.

It's easy to manage that when your customers call in to make a reservation, since your agents can decide whether to accept the trip, explain the special event pricing, etc.

But what about the other ways that reservations can get into your system—not just web or iLivery bookings, but GroundXChange, GNet, Groundspan, Livery to Livery, etc.?

Livery Coach has a set of controls so you can block out days or times for these types of reservations, so they don't sneak in when you don't want them to.

To manage these settings, navigate to **Setup->Maintain->System Default Configuration->Blackout Dates**.

If you already have rules in place you will see them there, ready to edit or delete...but if you want to add a new one, simply click on the "Create New Blackout Rule" button at the bottom, and it will bring up a menu where you can configure the rule.

In the configuration window, you can name the rule, and customize it as appropriate—for example, selecting which vehicle types you want it to apply, or which network channels it should affect, whether it only applies to certain geographical areas (if you have areas set up), etc.

Note that you can configure this for a Date Range (or Date), or a Day of Week; you can also optionally configure a Time Range which operates in conjunction with the Date Range or Day of Week (if entered).

For example, if you were configuring this for Christmas, and didn't want to accept any reservations with a pickup time on or after 4pm on Christmas Eve, and also didn't want to accept any reservations for a pickup time at all on Christmas Day, then you would use two rules. One would be set for a Date Range of 12/24-12/24 and a time range of 16:00-23:59 (or 4:00pm-11:59pm), and the other would be set for a Date Range of 12/25-12/25 with no Time Range (since it applies all day).

You can also configure the rule to completely block reservations, or to allow them but still show the message.

Below is an example of a World Cup block for all Networks, for All Vehicle types.



Creating New Blackout Rule



Description

Date Range ... - ...

Or

Day of Week All Sun Mon Tue Wed Thu Fri Sat

Time Range -

Select Vehicle Type(s)

- | | |
|--|--|
| <input checked="" type="checkbox"/> All | <input type="checkbox"/> Shuttle-Bus 14-18 |
| <input type="checkbox"/> Canceled | <input type="checkbox"/> Shuttle-Bus 18-28 |
| <input type="checkbox"/> Greeter | <input type="checkbox"/> SUV |
| <input type="checkbox"/> Limo 10 | <input type="checkbox"/> Tesla |
| <input type="checkbox"/> Mercedes 550 | <input type="checkbox"/> Van 10 |
| <input type="checkbox"/> Mercedes Sprinter | <input type="checkbox"/> Van 14 |
| <input type="checkbox"/> Motor Coach | <input type="checkbox"/> Volkswagen |
| <input type="checkbox"/> Sedan | |
| <input type="checkbox"/> Sedan EV | |
| <input type="checkbox"/> Sedan Vintage | |

Network(s)

- Web/Online Reservations
- iLivery
- L2L - Livery to Livery
- GNet
- GSpan
- GXE

Block incoming reservations Warning only - Allow reservation

Please call to check availability

Area

Save

Save And Close

Close